

## **PRODUCTS & SERVICES FOR INSURERS w/ PROPERTY & LIABILITY MEMBERSHIP**

### **Property & Liability Legal Departments**

#### **Ask a Coverage Question**

- PLRB attorneys respond to your individual coverage question w/in 5 business days

#### **Coverage Database**

- Policy annotations of HO, BP, CP, BR, BI, PA, CA, GL, PIP, UIM forms
- State by State annotations on coverage issues, i.e., ACV, ensuing loss, etc.
- Emerging Issues, FAQs, and Q&As on coverage topics
- Coverage questions
- Adjuster Resource Sheets (quick summaries of common coverage issues)

#### **Test Your Coverage Knowledge Articles**

- Biweekly topical coverage issues

#### **Liability Coverage Question of the Week**

- Weekly liability coverage question

#### **Property and Liability Law Reviews**

- In Brief summaries; Comments from PLRB attorneys about court's holding; Links to related materials

#### **Form Reviews**

- PLRB coverage attorneys will review your manuscript forms for potential ambiguities

#### **Statutory / Regulatory Bulletins**

- Summaries of coverage related statutes and DOI regulations and orders

#### **Catastrophe Bulletins**

- In depth and timely discussion of first party coverage issues that may arise from hurricanes, wildfires, etc.

### **Education Department**

#### **Conferences & Expos**

- Live conferences, i.e. Claims Conference, Technology & Claims Symposium, Large Loss Conference, and Regional Adjusters Conference
- Virtual conferences on emerging issues as well as common coverage and claims handling issues.
- CE/CLE available

#### **Distance Learning Modules**

- Approximately 100 CE-approved online training courses (w/ quizzes, handouts, & transcripts)
- Available on-demand 24/7
- Property & Casualty Certification available

#### **Webinars**

- Monthly live interactive webinars on emerging topics
- 100's of recordings & handouts available online

#### **PLRB Presents! Industry Insights**

- Insightful presentations delivered in bite-size 18-minute formats on current industry topics

### **Test Your Claims Knowledge**

- Biweekly topical claims handling issues delivered right to your inbox

### **Other Educational Resources**

- Home Reference Book: descriptions & illustrations of common residential property problems
- Conference Handouts: hundreds of handouts from previous PLRB Conferences available online
- Business Income Worksheet: a spreadsheet tool to help adjusters calculate small BI losses
- Building Damage Videos: real-life property claim scenarios explored from initial damage to restoration

### **Podcasts**

- Over fifty different 45-minute interviews with experts in the insurance industry

### **Building Code Department**

#### **Ask a Building Code Question**

- PLRB staff will respond to your individual building code question w/in 5 business days

#### **Building Code Database**

- Maintain database consisting of state and local building codes
- Provide and maintain graphical interface relating to building code topics
- Research a topic by image (locate relevant building code)
- Frequently asked building code questions, i.e., roofing, slip and fall

### **Weather / Cat Department**

#### **Historical Weather Database**

- Historical weather data on perils such as lightning, wind, fire, and hail
- Searchable by date and location

#### **Power Outage Reports**

- Searchable by date, time, location and duration

#### **Custom Historical Reports**

- Catastrophe Services staff processes many requests, daily, for lightning probability forecasts and other weather/seismic related claims loss verification.

#### **Daily Severe Storm & Occurrence Summary**

- Identifies preliminary locations of severe weather reports from National Weather Service.
- Data for other events (which may involve claims for member companies) will also include wildfire or seismic activity.

#### **Major Events Catastrophe Bulletins**

- Web pages for specific major events such as hurricanes, major floods, wildfires, riots, and volcanic eruptions.
- Maps, documents, and data analysis are included

#### **Daily Threats Assessment Alert**

- Report that aggregates various forecasts and forecast charts.
- Includes severe weather and fire weather outlooks for up to seven days in the future, freezing rain/icing, rainfall, and snowfall forecasts, for up to three days in the future.

### **Get to Know PLRB**

- PLRB Classes - PLRB member training classes offered at most PLRB conferences
- On-line "Get to Know PLRB" recorded webinars - available 24/7 at [www.plrb.org](http://www.plrb.org)
- Customized Live Webinars - live webinars about PLRB can be customized to individual company interest Call us (888) 711-7572 - PLRB staff is always available to walk answer your questions and help you navigate our website